

SERVICE BULLETIN

PASSENGER CARS



SERVICE DEPARTMENT

DODGE

DIVISION OF CHRYSLER CORPORATION

TO ALL DODGE DIRECT DEALERS AND DEALERS:

Through misunderstanding--some Dodge Dealers have been replacing rear window glass in Dodge sedan and coupe bodies for what they thought to be defects--but which our examination shows to be normal glass conditions.

The rear window glass used in these body types is not the laminated or "sandwich" type as used in windshields and doors but is a single thickness of heat treated glass.

Under certain light conditions or when viewed at certain angles, the heat treated glass shows what appears to be a design or pattern in the glass and yet when viewed in the normal way from inside the car--the view of the road behind the car is clear and normal.

Also at night, under some lighting conditions there may appear to be a secondary image of head lights of a following car. This is some times referred to as "double vision".

The heat treated glass used in Dodge bodies is a safety glass because when broken from any cause--it disintegrates into many small particles and not into splinters or slivers as is true of non heat treated glass, and these small particles of heat treated glass do not have cutting edges.

Care must be used in cleaning snow or ice from heat treated glass--in order that the surface is not scratched--since scratches may cause the glass to disintegrate. Likewise the glass should not be hit with a tool or other object if breakage is to be avoided.

The pattern or design mentioned earlier is normal in heat treated glass--does not interfere with clear vision, and is not a cause for replacement.

Dual or double vision in rear glass is the result of reflections and likewise is not considered as being evidence of defect.

These facts should be explained to your service personnel so that they are familiar with them and can properly explain the value of this excellent safety glass to your customers--if need arises.

Glass should not be replaced for the conditions described herein and claims should not be submitted for them.

B. B. SETTLE
Director of Service
DODGE DIVISION

April 6, 1951

No. D-14

BODY

Rear Window

Glass

MODELS:

D33 - D34

and

D41 - D42

READ & CHECK

DEALER

MANAGER

SERVICE MGR.

PARTS MGR.

MECHANICS

6100

Prtd. in U.S.A.

SERVICE BULLETIN

PASSENGER CARS



SERVICE DEPARTMENT
DODGE

DIVISION OF CHRYSLER CORPORATION

TO ALL DODGE DIRECT DEALERS AND DEALERS:

In certain regions it has come to our attention that considerable damage is occurring to the enamel finish of Dodge cars by deposits ranging from chemicals to iron and cinder particles.

Although the source of this condition is not definitely known, it has not been found on cars at the factory. Apparently it is deposited on the cars after leaving the factory and before reaching the Dealers place of business. Consequently it is suggested that all cars be thoroughly inspected for this condition upon arrival and should any traces of this condition be found, these cars should immediately be washed, as the longer this deposit is left on the finish, the deeper the penetration into the finish will be, as a result of the chemical action that takes place.

The following procedure is recommended:

1. Thoroughly wash the car, in the shade, with a mild soap comparable to Ivory soap.
2. Rinse thoroughly to remove all soap.
3. Mix 50% MoPar Liquid Polish and 50% enamel rubbing compound, of a good quality, such as DX 25-2 Starr Ditzler's Rubbing Compound.
4. Hand polish the car until all evidence of this condition is removed.

B. B. SETTLE

Director of Service

DODGE DIVISION

Sept. 26, 1951

No. D-35

BODY

Finish

Repairs

MODELS:

Passenger Cars

READ & CHECK

DEALER

MANAGER

SERVICE MGR.

PARTS MGR.

MECHANICS

9648

Prtd. in U.S.A.